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## YOKE INDUSTRIAL CORP.

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### PRODUCT NOTIFICATION – YOKE SNAP / REBAR HOOKS FOR FALL PROTECTION

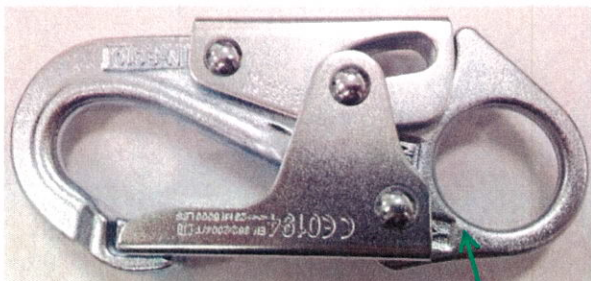
12 December, 2013

A required part of the safe application of fall protection equipment is the pre-use inspection procedure. Part of this procedure involves the inspection of hooks that will be used. To assist with this inspection, Yoke hooks are each clearly marked INSPECT BEFORE EACH USE. YOKE Industrial Corporation is issuing this PRODUCT NOTIFICATION as a reminder for users to follow their pre-inspection guidelines.

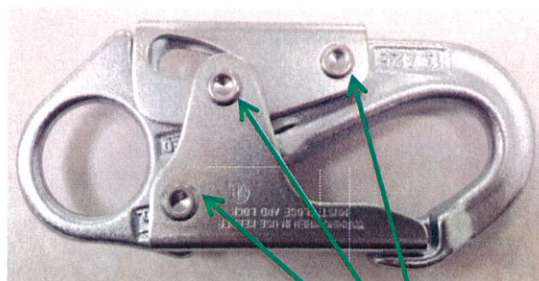
YOKE Industrial Corporation has received a report of an issue regarding our hooks. The issue concerns an improperly spun rivet found on an extremely limited number of snap hooks. In YOKE's on-going efforts to provide the highest quality and safest fall protection hardware in the world, we are pro-actively issuing this notification.

This is **NOT** a product recall, and to our knowledge there have been no reported falls or injuries associated with this issue.

The Yoke manufacturing identifier – Y – is stamped on the body of each snap hook. If a missing or incompletely spun rivet is identified, this can present a safety hazard and must be removed from service then returned via the fall protection manufacturer / distributor to YOKE for replacement.



YOKE Symbol



Rivet in Place

YOKE has investigated this issue and implemented a number of corrective action programs as outlined in the video link below:

- <http://www.yoke.net/211164694.swf>

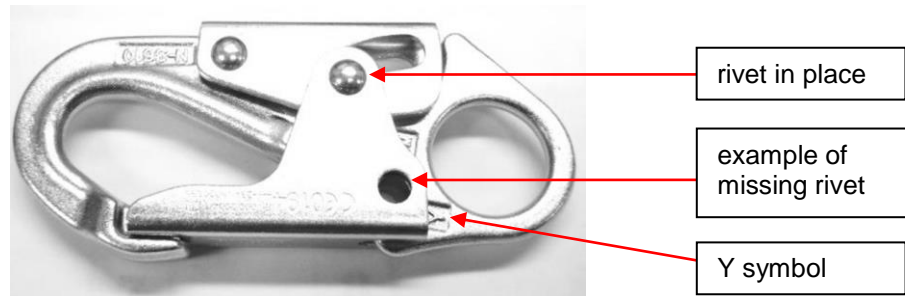
These programs have been audited and approved by a third party and represent one of the most extensive inspection programs for fall protection hardware in the world.

YOKE Industrial Corporation remains committed to providing the highest quality fall protection hardware in the world and we apologize for any inconvenience this notification may cause.

Please direct any questions you may have to your fall protection supplier. You can also contact YOKE customer service via email [services@mail.yoke.net](mailto:services@mail.yoke.net).

## PRODUCT NOTICE — SNAPHOOKS

Capital Safety is aware of an assembly issue with snaphooks manufactured by a supplier. These snaphooks are widely used components in fall protection products. The issue concerns missing or improperly installed rivets (see photograph below). The manufacturer symbol is a stamped “Y” as shown in the photograph.



The picture above is a representative model snaphook – other models are also affected.

The link to the supplier’s “Product Notification” is: <http://www.yoke.net/english/index.asp>

Capital Safety has verified that the supplier implemented an appropriate corrective action program. The supplier’s notification (above) has an imbedded video demonstration of its revised process.

We want to remind users to conduct a pre-use inspection of all fall protection safety equipment prior to use as per instructions in the user manuals. If a missing or incompletely installed rivet is identified in a snaphook on a Capital Safety product, the product should be removed from service and returned via distribution for replacement under warranty. (See figure 1 & 2 below.)

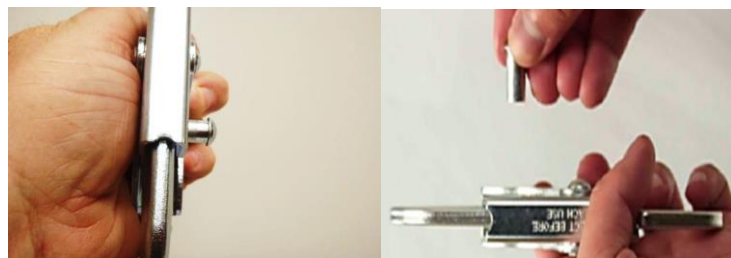


Figure 1: Loose rivet may protrude from hook.

Figure 2: Loose rivet can separate from hook.

Please direct any questions you may have to Frank Courtemanche, VP of Global Quality. We apologize for any inconvenience this may cause you.

Thank you for your cooperation.

January 20, 2014