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Date 7/10/14
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IMPORTANT NOTICE

ALL USERS OF THE BELOW CROSBY PRODUCTS:

A-342 Master Links

2" A-342 CT PN 1261433
2 ¼" A-342 PN 1014422
2 ½" A-342 PN 1014468
2 ¾" A-342 PN 1014440
3" A-342 PN 1014486

A-345 Master Link Assemblies

2 ¼" A-345 PN 1014845
2 ½" A-345 PN 1014855
2 ¾" A-345 PN 1014864

PLEASE CAREFULLY REVIEW AND ACT UPON THE FOLLOWING INSTRUCTIONS.

THE CROSBY GROUP's focus has always been on providing products of uncompromising quality. We go to great lengths to engineer and test our products to ensure that our quality is second to none. Nothing is more important to us than the satisfaction and safety of our customers. To that end, we have discovered that a small percentage of the above listed A-342 and A-345 Master Links and Master Link Assemblies may have a limitation if used well above the stated working load limits. There have been no field failures, and in additional testing, these products performed as they should through the stated working load limit. In fact, we have only found these rare issues to occur during overload testing with the lowest incident occurring at 2 times the stated working load limit.

While we are confident that these products will perform as intended when used within their stated working load limits, Crosby is committed to ensuring our products go above and beyond industry standards. Because there is a possibility that a small subset of these products may not reach our targeted Design Factor of 5 times the working load limit, Crosby has decided to initiate this Safety Alert. By use of the Product Identification Code (PIC) symbols which appear on the product, we have identified the Master Links and Master Link Assemblies that may be affected. The respective PIC codes are as follows.

2"	A-342 CT	PN 1261433	PIC 5NB, 5NE, 5NF, 5NG, 5NH, 5NI, 5NK, 5OB
2 1/4"	A-342	PN 1014422	PIC 5NB, 5NC, 5ND, 5OB, 5OC
2 1/2"	A-342	PN 1014468	PIC 5NB, 5NC, 5ND, 5NE, 5NF, 5OB, 5OC, 5OD
2 3/4"	A-342	PN 1014440	PIC 5NC, 5ND, 5NE, 5NF, 5OB, 5OC, 5OD
3"	A-342	PN 1014486	PIC 5NB, 5NC, 5ND, 5NE
2 1/4"	A-345	PN 1014845	PIC 5NB, 5NC, 5ND, 5OB, 5OC
2 1/2"	A-345	PN 1014855	PIC 5NB, 5NC, 5ND, 5NE, 5NF, 5OB, 5OC, 5OD
2 3/4"	A-345	PN 1014864	PIC 5NC, 5ND, 5NE, 5NF, 5OB, 5OC, 5OD

See the attached sketch indicating the position of the PIC symbol upon the Master Link.

We are requesting you identify all such Master Link and Master Link Assemblies. Please contact Crosby to arrange for the return and inspection of any identified links matching the sizes and PICs shown above, or if return is not feasible, to arrange for an on-site inspection.

Above all, it is important that the Master Links and Master Link Assemblies listed above with the designated PIC symbols no longer be used prior to proper inspection. Use of these products in excess of the assigned working load limit may result in property damage, severe injury, or death, and it is advised that they not be used at all until they have been properly inspected and tested.

Our records indicate that your organization has received some of the above listed Master Links and Master Link Assemblies with the designated PIC symbols. The following information concerns your purchase orders.

Product Catalog Number	Catalog Number	Description	Crosby Order#	Your P.O. Number	Invoice Number	Quantity Shipped	Date Shipped
1014422	A342	2-1/4 MASTER LINK	368856	63501	528571	1	10/03/13
1014422	A342	2-1/4 MASTER LINK	368856	63501	529232	2	10/04/13
1014422	A342	2-1/4 MASTER LINK	368856	63501	532012	1	10/10/13
1014422	A342	2-1/4 MASTER LINK	374428	63918	574882	8	1/16/14
1014422	A342	2-1/4 MASTER LINK	398517	65913	611946	2	3/28/14
1014422	A342	2-1/4 MASTER LINK	400356	66061	611947	4	3/28/14

Please inform your customer(s) of this Safety Alert. If you know of other users of these Master Links and Master Link Assemblies, please pass this notice on to that user, company or firm.

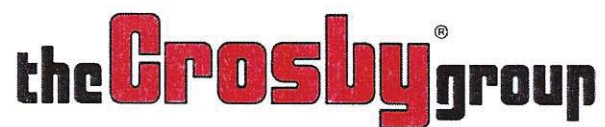
For more information concerning the return of this material, contact Gary Moore at 1-800-772-1500 to receive "Your Return Goods Authorization (RGA)". Please do not return goods without the RGA.

We regret the inconvenience this may cause you and your organization and thank you for your cooperation. We are committed to providing you with the absolute best in Crosby quality and would like to ensure that is the level

BISHOP LIFTING PRODUCTS INC

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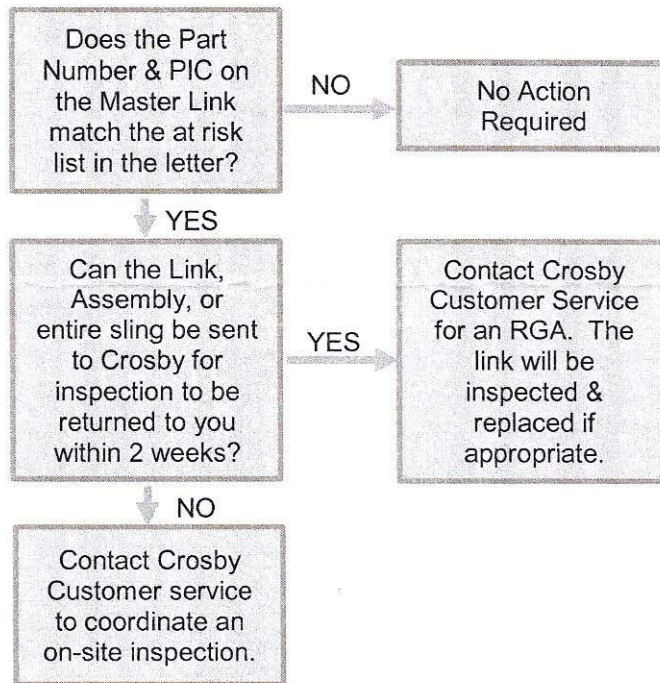


of quality you receive.

Sincerely,

THE CROSBY GROUP

Please use the chart below to help you decide the actions required for your Master Links and assemblies.



Please use the drawing below to help you identify the location of the PIC codes on your parts.

